WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

I. GENERAL

1. Provisions

The following terms and conditions shall be a part of each Rate Schedule of Western Massachusetts Electric Company now or hereafter in effect except as they may be expressly modified by contract or a particular Rate Schedule, or superseded by order or regulations of the Massachusetts Department of Public Utilities ("M.D.P.U."). If there is a conflict between the orders or regulations of the M.D.P.U. and these Terms and Conditions, the orders or regulations of the M.D.P.U. shall govern. The headings used in these Terms and Conditions are for convenience only and shall not be construed to be part of, or otherwise to affect, these Terms and Conditions.

2. Definitions

"Competitive Supplier" shall mean any entity licensed by the M.D.P.U. to sell electricity to retail Customers in Massachusetts, with the following exceptions: (1) a Distribution Company providing Basic Service to its distribution Customers, and (2) a municipal light department that is acting as a Distribution Company.

"Customer" shall mean any person, partnership, corporation, or any other entity, whether public or private, who obtains Distribution Service at a Customer Delivery Point and who is a Customer of record of the Company.

"Customer Delivery Point" shall mean the Company's meter or a point designated by the Company located on the Customer's premises.

"Basic Service" shall mean the service provided by the Distribution Company to a Customer who is not receiving Generation Service from a Competitive Supplier in accordance with the provisions set forth in the Company's Basic Service tariff, on file with the M.D.P.U..

"Distribution Company" or "Company" shall mean the Western Massachusetts Electric Company.

"Distribution Service" shall mean the delivery of electricity to Customers by the Distribution Company.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

"Generation Service" shall mean the sale of electricity, including ancillary services such as the provision of reserves, to a Customer by a Competitive Supplier.

"M.D.P.U." shall mean the Massachusetts Department of Public Utilities.

“Station Service Power” shall mean the electric energy used for the heating, lighting, air-conditioning, and office equipment needs of the buildings on a generating facility's site, and for operating the electric equipment that is on the generating facility's site.

"Terms and Conditions" shall mean these Terms and Conditions for Distribution Service.

“Transmission Voltage” shall mean station service supplied by facilities rated at 69,000 volts or higher.

3. Other Provisions

If for any reason a Customer does not have a registered Competitive Supplier, the Company will provide Basic Service to the Customer.

II. DISTRIBUTION SERVICE

1. Rates and Tariffs

1A. Schedule of Rates

The Company furnishes its various services under tariffs and/or contracts ("Schedule of Rates") promulgated in accordance with the provisions of G.L. c. 164, and M.D.P.U. decisions, orders, and regulations. Such Schedule of Rates, which includes these Terms and Conditions, is available for public inspection during normal business hours at the business offices of the Company and at the offices of the M.D.P.U..

1B. Amendments; Conflicts

The Schedule of Rates may be revised, amended, supplemented or supplanted in whole or in part from time to time according to the procedures provided in G.L. c. 164, §§ 93, 94. When effective, all such revisions, amendments, supplements, or replacements will appropriately supersede the existing Schedule of Rates. If there is a conflict between the express terms of any Rate Schedule or

contract approved by the M.D.P.U. and these Terms and Conditions, the express terms of the Rate Schedule or contract shall govern.

1C. Modification by Company

No agent or employee of the Company is authorized to modify any provision or rate contained in the Schedule of Rates or to bind the Company to perform in any manner contrary thereto. Any modification to the Schedule of Rates or any promise contrary thereto shall be in writing, duly executed by an authorized officer of the Company, subject in all cases to applicable statutes and to the orders and regulations of the M.D.P.U., and available for public inspection during normal business hours at the business offices of the Company and at the offices of the M.D.P.U..

1D. Selection of Correct Rate

The Company shall provide notice regarding its applicable rate schedules annually to all Customers. The Company shall advise each new residential Customer of the least expensive rate available for Distribution Service based on information in the Company's records. Each new non-residential Customer shall be advised of the least expensive rate for Distribution Service based on available information in the Company's existing records or as a result of a field inspection by the Company when the Customer provides information that is inconsistent with the Company's records. Upon receipt of adequate information concerning rates, selection of the rate is the responsibility of the Customer. Each Customer is responsible for accurately describing their electrical needs and equipment and updating the Company as changes occur. Each Customer is entitled to change from one applicable Distribution Service rate schedule to another upon written application to the Company. Any Customer who has changed from one Distribution Service rate to another may not change again within one (1) year or any longer period as specified in the tariff under which the Customer is receiving distribution service. A change in rate that is requested by the Customer will not necessarily produce a retroactive billing adjustment.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

1 E. Conditions for Station Service Accounts that may be exempt from retail rate tariffs

(1) Generator's station service delivery must be supplied via a Transmission Voltage connection;

(2) Generator must produce power for sale at wholesale at rates authorized by the Federal Energy Regulatory Commission ("FERC") (i.e., have FERC market based rates authorization, FERC cost of service rates, or other rates authorized by FERC) and the particular unit must be modeled in the ISO-NE settlement system. Generator cannot be a Qualifying Facility selling its net electrical output to WMECO pursuant to an M.D.P.U.-approved contract or under the Purchase Power Schedule;

(3) Generator must be accepted as a Market Participant under ISO-NE Market Rules;

(4) Generator must procure Station Service Power from an entity other than WMECO or a state-licensed competitive retail supplier (i.e., buys power from ISO-NE, or a FERC-authorized wholesale entity other than WMECO);

(5) Generator must establish Station Service Load Asset in ISO-NE Settlement System to represent the station service load associated with a generator unit that is modeled in the ISO-NE settlement system.

2. Obtaining Service from the Company

2A. Applying for Service

Application for Distribution, Basic, or any other service offered by the Company will be received through any agent or any duly authorized representative of the Company.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

2B. Method of Application

The Company may accept oral application by a prospective Customer for residential service, except as noted in Section II.2C, below. All applicants must be of legal age or an emancipated minor to contract for service with the Company. The Company reserves the right to verify the identity of the Customer and the accuracy of the information provided. Landlord Customers are required to provide a contact telephone number and non-post office box contact mail address as a condition for service. Application for non-residential service may, at the Company's option, be in writing on forms provided by the Company and payment of a deposit shall be made if applicable and in accordance with 220 C.M.R. § 26.00. When a written application for non-residential service is required, such service shall not commence until the Company has received written application, except that service may temporarily be provided for an interim period not to exceed ten (10) working days pending the receipt of a duly executed written application for service. No agent or employee of the Company is authorized to modify orally any provisions of such written application or to bind the Company to any promise or representation contrary thereto except in writing by a duly authorized Company representative.

2C. Written Application

In the event that an oral application for service is received by the Company from an applicant not currently a Customer of Record for a location where service is scheduled to be disconnected for non-payment or is currently disconnected for non-payment, the Company may request that application be made in writing to any agent or duly authorized representative of the Company as a precondition for service. The Company reserves the right to refuse service, at any location, to an applicant who is indebted to the Company for any service furnished to such applicant. However, the Company shall commence service if the applicant has agreed to a reasonable payment plan.

2D. Description of Service Offered

Upon receipt of an application from a prospective Customer setting forth the location of the premises to be served, the extent of the service to be required, and any other pertinent information requested by the Company, the Company will provide the information required pursuant to Section II.1D and will also advise the Customer of the type and character of the service it will furnish, of the

applicable schedule under which service will be provided, of the point at which service will be delivered and, if requested, of the location of the Company's metering and related equipment.

2E. Term of Customer's Obligation to Company

Each Customer shall be liable for service taken until such time as the Customer requests termination of Distribution Service and a final meter reading is recorded by the Company. The bill rendered by the Company based on such final meter reading shall be payable upon receipt. Such meter reading and final bill shall not be unduly delayed by the Company or the Customer may not be liable for payment of bills attributable to such undue delay. In the event that the Customer of Record hinders the Company's access to the meter or fails to give notice of termination of Distribution Service to the Company, the Customer of Record shall continue to be liable for service provided until the Company either disconnects the meter or a new party becomes a Customer of the Company at such service location. The Customer shall be liable for all costs incurred by the Company when the Customer prevents access to the Company's equipment.

2F. Continuation of Service at Rental Property

On an annual basis, the Company shall notify each Customer that any owner of rental property within the Company's service territory may have service transferred automatically into the owner's name in the event that the Customer of record (tenant) moves out and a new Customer has not applied for Distribution Service. Otherwise, the automatic transfer of service will not occur unless a tenant moves out and the Company has a form signed by the owner or other written authorization on file. The signed form or other written authorization shall be effective without renewal until revoked by the owner. The Company may at its option terminate the service unless authorization from the owner has been received.

2G. Seasonal Residential Service (M.D.P.U. Approval Required)

Only the owner of the premise(s) to be served may be the Customer of record unless the tenant provides a signed lease or other evidence demonstrating occupancy for at least a six-month period. Once accepted by the Company as Customer of record, the applicant shall assume all obligations set forth herein with respect to the service.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

3. Security Deposits

3A. Non-Residential Accounts

Subject to law and the applicable regulations of the M.D.P.U., security deposits may only be required from new non-residential accounts; or from non-residential accounts for service of a similar character, at any location, under any name, if this service has been properly terminated during the last eighteen months due to non-payment; or if a non-residential account has failed to pay during the same eighteen-month period at least two bills, not reasonably in dispute, within forty-five days from the date of receipt of each such bill. The maximum amount of any security deposit required shall not exceed the equivalent of two months' average use, or the use for any one month, whichever is greater. If actual use information is not available, the Company, with the aid of the Customer, shall estimate an average twelve months' consumption upon which to base the amount of the security deposit in accordance with 220 C.M.R. § 26.03.

3B. Termination of Service

The Company may terminate any non-residential Customer's Distribution Service if a security deposit authorized by Section II.3A, above, is not made in accordance with the provisions outlined in 220 C.M.R. § 26.08.

3C. Refund of Deposit; Interest

The security deposit, plus any accrued interest not previously credited to the account, shall be refunded without request if the Customer has paid all bills for use for any twenty-four month period from the date of deposit and without leaving such bills unpaid for more than forty-five days of their receipt. Interest will accrue on all deposits paid by check, cash, or money order and held over six months at a rate equivalent to the rate paid on a two-year United States Treasury note for the preceding calendar year, or as otherwise determined by 220 C.M.R. § 26.09.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

4. Service Supplied

4A. Delivery Point and Metering Installation

The Company shall furnish and install, at locations it designates, one or more meters for the purpose of measuring the electricity delivered. Unless alternately designated, all metering locations will be outdoors and accessible whenever possible. The Company may at any time change any meter it installed. Except as specifically provided by a given rate, all rates in the Schedule of Rates are predicated on service to a Customer at a single Customer Delivery Point and metering installation. Where service is supplied to an account at more than one delivery point or metering installation, each single point of delivery or metering installation shall be considered to be a separate account for purposes of applying the Schedule of Rates, except (1) if a Customer is served through multiple Customer Delivery Points or metering installations for the Company's own convenience, or (2) if otherwise approved by the M.D.P.U., or (3) if the Customer applies to the Company and the use is found to comply with the availability clauses in the Schedule of Rates.

Should a Customer or a Competitive Supplier request a new meter or request that a communication device be attached to the existing meter, the Company shall provide, install, test, and maintain the meter or communication device. The requested meter or communication device must be approved by the company and meet all Company requirements. Only approved meters or communication devices shall be installed and maintained by the Company. The Customer or Competitive Supplier shall bear the cost of providing and installing the meter or communication device. Upon installation, the meter or communication device shall become the property of the Company and will be maintained by the Company. The Company shall complete installation of the meter or communication device within thirty (30) days of receiving a written request from the Customer or Competitive Supplier. The Company shall bill the Customer or Competitive Supplier upon installation. Any non-approved external device found attached to any Company meter, which does not interfere with any of its functions, will solely be the responsibility of the Customer and/or Competitive Supplier.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

4B. Conditions for Customer Payment

The Company reserves the right to reject any application for Distribution Service if the amount or nature of the service applied for, or the distance of the premises to be served from existing suitable transmission or distribution facilities, or the difficulty of access thereto is such that the estimated income from the service applied for is insufficient to yield a reasonable return to the Company, unless such application is accompanied by a cash payment or a guarantee of a stipulated revenue for a definite period of time, or both, at the option of the Company, satisfactory to the Company in the exercise of reasonable judgment. The Company will provide a cost estimate for the requested service based on current policies for the line and service extension, as stated in Appendix B. A written cost estimate, sufficient to justify all expenses to be charged to the Customer, shall be provided to the Customer upon request.

4C. Unusual Load Characteristics

The Company may, in the exercise of reasonable judgment, refuse to supply service to loads having unusual characteristics that might adversely affect the quality of service supplied to other Customers, the public safety, or the safety of the Company's personnel. In lieu of such refusal, the Company may require a Customer to install any necessary operating and safety equipment in accordance with requirements and specifications of the Company provided such installation does not conflict with applicable electrical code, and Federal, State or Municipal law.

4D. Temporary Use

Where Distribution Service under the Schedule of Rates is to be used for temporary purposes only, the Customer may be required to pay the cost of installation and removal of equipment required to render service in addition to payments for electricity. Payment of such costs of installation and removal of equipment shall be required in advance of any construction by the Company. If any such installation presents unusual difficulties as to metering the service supplied, the Company may estimate consumption for purposes of applying the Schedule of Rates. Unless otherwise approved by the Company in writing, temporary service shall be defined as installations intended for removal within a period not to exceed twelve months.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

4E. Power Factor

Except as may otherwise be provided in a specific rate, a Customer taking service is expected to maintain a power factor of not less than 90 percent lagging. The Company may require any Customer not satisfying this power factor requirement to furnish, install, and maintain, at no cost to the Company, such corrective equipment as the Company may deem necessary under the circumstances. Alternatively, the Company may elect to install such corrective equipment at the Customer's expense.

5. Billing and Metering

5A. Billing Period Defined

The basis of all charges is the billing period, defined as the time period between two consecutive regular monthly meter readings or estimates of such monthly meter readings. The standard billing period is approximately thirty (30) days. In the event that a period between bills is less than twenty-five (25) days or more than thirty-eight (38) days, billing will be prorated by the Company to reflect a standard billing period. Bills will be rendered once each billing period unless otherwise approved by the M.D.P.U..

5B. Bills; Time of Payment

Unless otherwise specified, bills of the Company are payable upon receipt and may be paid at any business office of the Company or at any authorized collector or agent. Bills shall be deemed paid when valid payment is received at any of these identified payment locations. Bills shall be deemed rendered and other notices duly given when delivered personally to the Customer or three days following the date of mailing to the mailing address, or to the premises supplied, or the last known address of the Customer. The address and telephone number of the M.D.P.U.'s Consumer Division shall appear on each residential bill rendered by the Company or the Competitive Supplier. Customer payment responsibilities with Competitive Suppliers shall be governed by the particular Customer/Competitive Supplier contract.

5C. Past Due Bills

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

Any bill rendered to a residential Customer on a monthly basis for which valid payment has not been received within either forty-five (45) days from the date rendered, or for a period of time greater than has elapsed between the rendering of such bill and the rendering of the most recent previous bill, whichever period is greater, shall be considered past due.

5D. Interest on Past Due Non-Residential Accounts

A Distribution Service or Basic Service bill rendered to a non-residential Customer on a monthly basis for which valid payment has not been received within twenty-five (25) days from the date rendered shall be considered past due and bear interest on any unpaid balance, including any outstanding interest charges. Such interest rate shall be at a rate no higher than the rate paid on two-year United States Treasury notes for the preceding twelve (12) months ending December 31 of any year, plus ten (10) percent, i.e. 1000 basis points, or as otherwise determined by 220 C.M.R. § 26.10. Such interest charge shall be paid from the date thereof until the date of payment with the exception that any electric service bills rendered to the Federal Government, Commonwealth of Massachusetts, or any agency, city, town, county or political subdivision thereof shall not bear such interest charge until fifty-five (55) days shall have elapsed from the date of such bill.

5E. Billing for Generation Service

The Company shall provide a single bill, reflecting unbundled charges for electric service, to Customers who receive Basic Service.

The Company shall offer two billing service options to Customers receiving Generation Service from Competitive Suppliers: (1) Standard Complete Billing Service; and (2) Standard Passthrough Billing Service, as set forth in the Model Terms and Conditions for Competitive Suppliers, § 8.

5F. Generation Source

The Company shall reasonably accommodate a change from Basic Service or Generation Service to a new Competitive Supplier in accordance with the Terms and Conditions for Competitive Suppliers, and shall accommodate a change to Basic Service in accordance with the tariffs on file and approved by the M.D.P.U..

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

5G. Actual Meter Readings; Estimates

The Company shall attempt to make an actual meter reading at least every other billing period. At the request of a Customer's Competitive Supplier, the Company shall make an actual meter reading every billing period. If a meter is not scheduled to be read in a particular month, or if the Company is unable to read the meter when scheduled for any of the reasons set forth in 220 C.M.R. § 25.02, or if the meter for any reason fails to register the correct amount of electricity supplied or the correct demand of any Customer for a period of time, the Company shall make a reasonable estimate of the consumption of electricity during those months when the meter is not read, based on available data, and such estimated bills shall be payable as rendered.

5H. Optional Customer Meter Readings

Any Customer who would otherwise receive an estimated bill pursuant to Section II.5B, above, may elect to receive a bill based on a Customer meter reading by reading his/her meter on the date prescribed by the Company and calling the appropriate telephone number provided by the Company to report the reading. However, only Company readings are considered actual readings in accordance with 220 C.M.R. § 25.02.

5I. Access to Meters

A properly identified and authorized representative of the Company shall have the right to gain access at all reasonable times and intervals for the purpose of reading, installing, examining, testing, repairing, replacing, or removing the Company's meters, meter reading devices, wires, or other electrical equipment and appliances, or of discontinuing service, in accordance with the applicable General Laws, M.D.P.U. regulations, and Company policy in effect from time to time, and the Customer shall not prevent or hinder the Company's access.

5J. Diversion and Meter Tampering

If a Customer receives unmetered service as the result of any tampering with the meter or other Company equipment, the Company shall take appropriate corrective action including, but not limited to, making changes in the meter or other equipment and rebilling the Customer. The Customer may be held

responsible to the Company for any use of electricity that occurs beyond the point of the meter installation as well as all appropriate corrective actions taken by the Company.

5K. Returned Check Fee

The Company may assess a returned check fee pursuant to Section II.10, below, to any Customer whose check made payable to the Company is dishonored by any bank when presented for payment by the Company. Receipt of a check or payment instrument that is subsequently dishonored shall not be considered valid payment.

5L. Collection of Taxes

The Company shall collect all sales, excise, or other taxes imposed by governmental authorities with respect to the delivery of electricity or sale of electricity under Basic Service. The Customer shall be responsible for identifying and requesting any exemption from the collection of the tax by filing appropriate documentation with the Company.

6. Discontinuance of Service

6A. Grounds for Discontinuance

The Company may discontinue Distribution Service and/or remove its equipment from any Customer's premises if the Customer has provided the Company with materially incorrect information or fails to comply with the provisions of the Schedule of Rates or any supplementary or other agreement entered into with the Company, subject to any applicable billing and termination procedures of the M.D.P.U.. The Company may also discontinue Distribution Service and remove its equipment from the Customer's premises in case of violation of any applicable General Laws, local ordinances or bylaws, or government regulations. The Company may assess an Account Restoration Charge pursuant to Section II.10, below, upon such discontinuance of service. Payment of any Account Restoration Charge may be required as a precondition to restoration of service.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

6B. Discontinuance for Unsafe Installation

The Company reserves the right to disconnect its Distribution Service at any time without notice, or to refuse to connect its service, if to its knowledge or in its judgment the Customer's installation is unsafe or defective or will become unsafe imminently. Distribution Service may not be resumed until the local wiring inspector approves the installation. The Company shall make a reasonable effort to notify each Customer prior to such discontinuance of Distribution Service, and in any event shall provide written notice to the Customer of the reason for discontinuance of service and the actions required for resumption of service.

6C. Customer Notice of Termination

The Customer shall be responsible for all charges for service furnished by the Company under the applicable rates as filed from time to time with the M.D.P.U., from the time service is started until it is finally terminated. A Customer who gives at least three (3) business days notice of termination will not be held responsible for charges for service furnished after the requested termination date unless, through fault or neglect of such Customer, the Company is unable to terminate the service, or the Customer is a landlord and the Company is required to comply with the billing and termination regulations of the M.D.P.U..

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

7. Customer's Installation

7A. Permits

The Company shall make application within a reasonable time period for any necessary locations or street permits required by public authorities for the Company's lines, poles, and other apparatus. The Company shall make Distribution Service available within a reasonable time after such permits are granted. The applicant for Distribution Service shall obtain all other permits, inspections, reports, easements, and other necessary approvals and submit them in writing to the Company. The Company shall not be required to commence or continue service unless and until the Customer has complied with all valid requirements of any governmental authority and any Company requirement approved by the M.D.P.U. regarding the use of electricity on the premises (e.g., certificate, permit, license, or right-of-way). The subsequent termination of any valid regulatory or Company requirements for such Distribution Service shall terminate any contract then existing for such service without any liability on the Company for breach of such contract or failure to furnish Distribution Service.

7B. Notice of Equipment Changes

The Customer shall notify the Company in writing before making any significant change in the Customer's electrical equipment if the change could affect the capacity or other characteristics of the Company's facilities required to serve the Customer. The Customer shall be liable for any damage to the Company's facilities caused by any addition or change if made without prior notification to the Company. The Company shall provide annual information to its Customers on general types of additions or changes to the Customer's electrical equipment that could affect the capacity or other characteristics of the Company's facilities.

7C. Separate Service

The Company shall not be required to install a separate service or meter for a garage, barn, or other out-building if located such that the garage, barn, or other out-building may readily be supplied through a service and meter in the main premises.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

7D. Standards for Interconnection

The Customer's installation shall conform to the requirements of the Company's Standards for Interconnection and/or such further requirements as the Company may promulgate from time to time, as appropriate and as approved by the M.D.P.U.. Copies of such requirements are available from the Company. If the Customer has apparatus for the generation of electricity, the wiring may not be configured to allow interconnection with the Company's service until forty-five (45) days after the delivery of a notice of intent to interconnect without any objection being raised by the Company, or unless the Customer has obtained the Company's prior written consent in each case.

7E. Suitability of Equipment

All of the Customer's apparatus shall be suitable for operation with the service supplied by the Company. The Customer shall not use the service supplied for any purpose, or with any apparatus, that would cause a disturbance to any part of the Company's system sufficient to impair the service rendered by the Company to its other Customers.

7F. Distribution Service from Outside Service Territory

In accordance with St. 1997, c. 164, § 193 (G.L. c. 164, § 1B(a)), a Customer may not receive Distribution Service from an entity other than the Company with the exclusive obligation to serve within the Customer's service territory without, in each case, obtaining the prior written consent of the Company, and complying with all applicable safety and siting requirements.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

8. Company's Installation

8A. Information and Requirements for Distribution Service

Upon request the Company shall furnish to any person detailed information on the method and manner of making service connections. Such detailed information may include a copy of the Company's Information and Requirements Booklet, a description of the service available, connections necessary between the Company's facilities and the Customer's premises, location of entrance facilities and metering equipment, and Customer and Company responsibilities for installation of facilities.

8B. Interference with Company Property

All meters, services, and other electric equipment owned by the Company, regardless of location, shall be and will remain the property of the Company; and no one other than an employee or authorized agent of the Company shall be permitted to remove, operate, or maintain such property. The Customer shall not interfere with or alter the meter, seals or other property used in connection with the rendering of service or permit the same to be done by any person other than the authorized agents or employees of the Company. The Customer shall be responsible for all damage to or loss of such property unless occasioned by circumstances beyond the Customer's control. Such property shall be installed at points most convenient for the Company's access and service and in conformance with public regulations in force from time to time. The costs of relocating such property shall be borne by the Customer when done at the Customer's request, for the Customer's convenience, or if necessary to remedy any violation of law or regulation caused by the Customer.

8C. Protection of Company's Equipment

The Customer shall furnish and maintain, at no cost to the Company, the necessary space, housing, fencing, barriers, and foundations for the protection of the equipment to be installed upon the Customer's premises, whether such equipment is furnished by the Customer or the Company. If the Customer refuses, the Company may at its option charge the Customer for furnishing and maintaining the necessary protection of the equipment. Such space, housing, fencing, barriers and foundations shall be in conformity with applicable laws and regulations and subject to the Company's specifications and approval.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

8D. Meter Accuracy

The Company shall maintain the accuracy of all metering equipment installed pursuant hereto by regular testing and calibration in accordance with recognized standards. A meter which does not vary more than 2 percent above or below the recognized comparative standard shall be considered accurate. After a thorough investigation by the Company, a Customer may ask the Company to test the accuracy of any of its metering equipment installed upon the Customer's premises. Any such test shall be conducted according to the standards as established in G.L. c. 164, § 120. Subsequent requests for testing the said meter shall be subject to individual review by the Company. The Company may, at its option, and with proper pre-notification to Customers assess a fee for any subsequent testing pursuant to G.L. c. 164, § 120. If the meter does not register accurately upon subsequent testing, the assessed fee will be returned to the Customer.

8E. Unauthorized Use or Unsafe Conditions

If the Company finds an unauthorized use of electricity, the Company may make such changes in its meters, appliances, or other equipment or take such other corrective action as may be appropriate to ensure only the authorized use of the equipment and the Company's installation, and also to ensure the safety of the general public. Upon finding an unauthorized use of electricity, the Company may terminate the service and assess reasonable estimated service charges as well as all costs incurred in correcting the condition. Nothing in this paragraph shall be deemed to constitute a waiver of any other rights of redress which may be available to the Company or the Customer, or to limit in any way any legal recourse which may be open to the Company including, without limitation, G.L. c. 164, § 127 and 127A.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

8F. Underground Surcharge

In the event that a municipality within which the Company furnishes Distribution Service votes to adopt a bylaw or ordinance forbidding new installation of overhead transmission or distribution facilities or requiring removal of existing facilities, the Company may charge its Customers within such a municipality a differential in rates or a billing surcharge, as appropriate, in accordance with G.L. c. 166, §§ 22D, 22L, 22M and relevant Company policies approved by the M.D.P.U..

9. Company Liability

Unless there is negligence on the part of the Company, the Company shall not be liable for damage to the person or property of the Customer or any other persons resulting from the use of electricity or the presence of the Company's appliances and equipment on the Customer's premises. In any event, for non-residential customers served under general service rates, the Company shall not be liable in contract, in tort (including negligence and M.G.L. c. 93A), strict liability or otherwise for any special, indirect, or consequential damages whatsoever including, but not limited to, loss of profits or revenue, loss of use of equipment, cost of capital, cost of temporary equipment, overtime, business interruption, spoilage of goods, claims of customers of the Customer or other economic harm.

10. Schedule of Charges

The Company reserves the right to impose reasonable fees and charges pursuant to the various provisions of these Terms and Conditions. Said fees and charges shall be set forth in Appendix A to these Terms and Conditions, as on file with the M.D.P.U..

11. Line Extension Policy

The Company's line extension policy is included in Appendix B.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

Appendix A

Western Massachusetts Electric Company
Terms and Conditions

Schedule of Charges

	Charges
Returned Check	$7.00
Service Reconnection	
• At meter	$30.00
• Seasonal	$30.00
- At the pole	$89.00
- In manhole	$120.00
• "Can't Get In" CGI Reconnect	$98.00
Service/ Fuse call	
• 30 minutes per employee	$33.00
• Each additional 15 minutes per employee	$14.00

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

Appendix B – 1

Western Massachusetts Electric Company
Terms and Conditions

Line Extension Policy for Individual Residential Customers

I. Applicability:

1. General
Residential line extensions are single phase. Single phase extensions for other classes of customers are also covered by this section.

2. Temporary Service
Where practical, Temporary Service may be provided with the customer paying all estimated installation and removal costs. For a temporary 120/240 volt, 100 ampere service of limited length, on private property where suitable distribution facilities already exist adjacent to the site, standard charges will apply.

II. Construction Of Facilities:

1. Public Way

1A. General
A public way is a town or state road where WMECO has franchise rights to construct, operate and maintain facilities. When WMECO has suitable easements on private property, any customer charges will be computed as though the easement area was a public way.

1B. Overhead Extensions
- i. WMECO will own all extensions that it constructs on public ways.
- ii. WMECO will be responsible for all maintenance of extensions that it has constructed on public ways.
- iii. All extensions on public ways will be designed according to WMECO's current construction standards.
- iv. Installation of WMECO facilities on a public way will be made by WMECO or its contractors.
- v. Removal of any WMECO facilities will made by WMECO or its contractors.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

vi. Tree trimming, relating to electric facilities within a public way will be done by WMECO, its contractors or any municipal or state agency.

vii. Any blasting in the public way, required for the construction of electric facilities, will be done by WMECO or its contractors.

1C. Underground Extensions

i. Underground extensions are not generally offered in public way areas. When required for special purposes and WMECO agrees to provide them, the design may require a duct and manhole system with the customer paying all additional construction costs, in excess of the standard overhead system.

2. Extension on Private Property

2A. General

Private property is all property not considered a public way.

2B. Overhead extensions

i. WMECO will own all extensions that it constructs on private property.

ii. WMECO will be responsible for all maintenance of its owned facilities on private property.

iii. All WMECO extensions on private property will be designed according to WMECO's current construction standards.

iv. Installation of WMECO facilities on private property will be made by WMECO or its contractors.

v. Removal of any WMECO facilities will made by WMECO or its contractors. Removals related to relocations requested by the property owner will be at the property owner's expense.

vi. All tree trimming on private property will be the responsibility of the property owner or its agent.

vii. Any blasting on private property, required for the construction of electric facilities, will be provided by the property owner or its agent.

2C. Underground (Direct Buried)

i. WMECO will own all extensions that it constructs on private property.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

ii. WMECO will be responsible for all maintenance of its owned facilities on private property. The property owner will be responsible for restoration of all paving, lawns and shrubbery affected by repairs.

iii. All WMECO extensions on private property will be designed according to WMECO's current construction standards.

iv. Installation of WMECO facilities on private property will be made by WMECO or its contractors.

v. Removal of any WMECO facilities will made by WMECO or its contractors. Removals related to relocations requested by the property owner will be at the property owner's expense.

vi. All tree removal on private property will be the responsibility of the property owner or its agent.

vii. Any trenching or blasting on private property, required for the construction of electric facilities, will be provided by the property owner or its agent. In addition, the property owner will be required to supply and install any conduit and concrete structures required by WMECO construction standards.

III. Customer Responsibilities:

1. Easements: The customer will be responsible to provide any easements necessary to provide access to the customer's property from WMECO facilities in the public way. No facilities will be constructed until the easements have been executed and filed in the land records.

2. Plans: The customer will be required to provide WMECO with details of the intended installation, including property lines, building locations, service entrance specifications and major electrical load information.

3. Other Documents: If the customer intends to use an existing easement area to cross the property of others with WMECO electrical facilities, the customer will be required to provide evidence that the easement permits the installation of such facilities by WMECO.

4. Code Compliance: No service entrance equipment will be connected to the WMECO system without the approval of the local inspection authorities and any other agency having jurisdiction.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

5. Information and Requirements Booklet: WMECO has an *Information and Requirements* booklet which summarizes its policies and provides detailed information about metering and service entrance requirements.

IV. Payment Required:

1. In consideration of anticipated average revenue, WMECO will extend one pole and one span of overhead construction on a public way, at no cost to the customer. WMECO will also provide one span of overhead secondary service (limited to 400 ampere service entrance capacity for non-residential customers) on private property, at no charge to the customer.

2. All costs of WMECO construction shall be derived on an estimated basis and will include all labor, materials, permits, tree trimming and any required police protection or other outside services. For routine construction components, WMECO uses a standard estimated cost.

3. For all construction beyond the allowances specified in IV.,A., above, the customer will be required to contribute the excess costs. The excess costs will be for such items as additional lengths, underground rather than overhead and any oversized facilities.

4. Refunds: If additional customers make use of a public way extension paid for by a customer within four years of the original customer's payment, WMECO will refund the average cost of a pole and span of overhead conductors, to the original customer, for each new customer. Total refunds will not exceed the original customer's payment toward an overhead extension. Refunds are not granted for the excess costs of underground or direct buried construction. All refunds will be made only to the original customer.

5. Tax liability: All customer charges will be increased appropriately to compensate WMECO for its tax liability, relating to the receipt of a contribution in aid of construction, under the IRS Tax Code revision of 1986.

6. Payment method: All customer charges are to be paid in advance of the start of WMECO's construction.

V. Construction Moratorium:

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

WMECO reserves the right to curtail its construction activities during periods of bad weather, emergency restoration activities or when restricted by any regulatory bodies.

VI. Agreement:

Any line extension on a public way that requires a customer payment subject to possible refund, will be covered by a written agreement that specifies the details of the payment, the time frames and the refund conditions.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

Appendix B – 2

Western Massachusetts Electric Company
Terms and Conditions

Line Extension Policy for Residential Developments

I. Applicability:

1. General

Residential developments include subdivisions, apartment and condominium complexes. This section of the WMECO Line Extension Policy covers only the installation of a primary distribution system, in residential developments. Individual, secondary services are covered in the "Individual Residential Customer" section.

2. Temporary Service

Where practical, Temporary service may be provided with the customer paying all estimated installation and removal costs. For a temporary 120/240 volt, 100 ampere service of limited length, on private property where suitable distribution facilities already exist adjacent to the site, standard charges will apply.

II. Construction Of Facilities:

1. Public Way

1A. A public way is a town or state road where WMECO has franchise rights to construct, operate and maintain facilities. Subdivisions that include proposed public ways as part of the project require special treatment because these areas are in transition between private property and public way status. When WMECO has suitable easements on a private property parcel designed for condominium or apartments, any customer charges will be computed as though the easement area was a public way.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

1B. Overhead Extensions

i. WMECO will own all extensions that it constructs on public ways or proposed public ways.

ii. WMECO will be responsible for all maintenance of extensions that it has constructed on public ways or proposed public ways.

iii. All extensions on public ways or proposed public ways will be designed according to WMECO's current construction standards.

iv. Installation of WMECO facilities on a public way or proposed public way will be made by WMECO or its contractors.

v. Removal of any WMECO facilities will made by WMECO or its contractors.

vi. Tree trimming, relating to electric facilities within a public way, will be provided by WMECO, its contractors or any municipal or state agency. Tree trimming or removal, for new electric facilities within a proposed public way, will be provided by the developer.

vii. Any blasting in the public way, required for the construction of overhead electric facilities, will provided by WMECO or its contractors.

1C. Underground Extensions

i. Underground extensions generally are offered only in the proposed public way areas of new subdivisions or within easement areas of apartment and condominium complexes. WMECO will own all extensions that it constructs on public ways or proposed public ways.

ii. WMECO will be responsible for all maintenance of extensions that it has constructed on public ways or proposed public ways.

iii. All extensions on public ways or proposed public ways will be designed according to WMECO's current construction standards.

iv. Installation of WMECO facilities on a public way or proposed public way will be made by WMECO or its contractors.

v. Removal of any WMECO facilities will made by WMECO or its contractors.

vi. Tree removal, for new electric facilities within a proposed public way will be provided by the developer.

vii. Any blasting and all required trenching in the proposed public way, will be provided by the developer.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

viii. In proposed public ways or adjacent easement areas, the developer will be required to supply and install any conduit and concrete structures required by WMECO construction standards.

ix. The developer shall provide evidence that the appropriate town authorities have reviewed the development proposal and have agreed to the incorporation of streetlighting facilities in the public way areas or have concluded that they will not be required for the foreseeable future.

2. Extension on Private Property

2A. General

Private property is all property which is not an existing or proposed public way.

2B. Overhead extensions

i. WMECO will own all extensions that it constructs on private property.

ii. WMECO will be responsible for all maintenance of its owned facilities on private property.

iii. All WMECO extensions on private property will be designed according to WMECO's current construction standards.

iv. Installation of WMECO facilities on private property will be made by WMECO or its contractors.

v. Removal of any WMECO facilities will made by WMECO or its contractors. Removals related to relocations requested by the property owner will be at the property owner's expense.

vi. All tree trimming on private property will be the responsibility of the developer.

vii. Any blasting on private property, required for the construction of overhead electric facilities, will be provided by the developer.

2C. Underground (Direct Buried)

i. WMECO will own all extensions that it constructs on private property.

ii. WMECO will be responsible for all maintenance of its owned facilities on private property. The property owner will be responsible for restoration of all paving, lawns and shrubbery affected by repairs.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

iii. All WMECO extensions on private property will be designed according to WMECO's current construction standards.
iv. Installation of WMECO facilities on private property will be made by WMECO or its contractors.
v. Removal of any WMECO facilities will made by WMECO or its contractors. Removals related to relocations requested by the property owner will be at the property owner's expense.
vi. All tree trimming on private property will be the responsibility of the developer.
vii. Any trenching or blasting on private property, required for the construction of electric facilities, will be provided by the developer. In addition, the developer will be required to supply and install any conduit and concrete structures required by WMECO construction standards.

III. Customer Responsibilities:

1. Easements: The developer will be responsible to provide any easements required to permit installation of the desired facilities. Normally this means a 10 foot easement on either side of a proposed public way or a 10 easement from an existing public way, onto private property and up to condominium or apartment buildings.

2. Plans: The developer will be required to provide WMECO with details of the intended installation site, including number of individual lots, property lines, building locations, number of individual units and major electrical loads and service entrance specifications.

3. Other Documents: If the developer intends to use an existing easement area to cross the property of others with WMECO electrical facilities, the developer will be required to provide evidence that the easement permits the installation of such facilities by WMECO.

4. Code compliance: No service entrance equipment will be connected to the WMECO system without the approval of the local inspection authorities and any other agency having jurisdiction.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

5. Information and Requirements Booklet: WMECO has an *Information and Requirements* booklet which summarizes its policies and provides detailed information about metering and service entrance requirements.

IV. Payment Required:

1. Revenue: In consideration of anticipated average revenue, WMECO will extend one pole and one span of overhead primary construction on a public way or a proposed public way, for each intended service point, at no cost to the developer. To qualify for this allowance, each anticipated service point in a development must be available for connection within one year of the availability of WMECO facilities. For service points that are not anticipated to be ready for connection within the one year, the developer may be required to provide WMECO with a standard advance payment, subject to refund (see item D., below).

2. Cost of construction: All costs of WMECO construction shall be derived on an estimated basis and will include all labor, materials, permits, tree trimming and any required police protection or other outside services. For routine construction components, WMECO uses a standard estimated cost.

3. Charge formula: For all construction beyond the allowances specified in IV.A., above, the customer will be required to contribute the excess costs. The excess costs will be for such items as additional lengths, underground rather than overhead and any oversized facilities. For subdivisions that will incorporate underground facilities, a standard advance payment, subject to refund (see item D., below) will be required for each lot if the intended total number of lots will not have a completed service point within one year of the availability of WMECO facilities. Also in subdivisions with underground primary facilities, there will be a standard non-refundable charge for each lot, representing the excess cost of these underground primary facilities.

4. Refunds: If a property owner has made a standard advance payment, this standard advance payment will be refunded if 80% of the total project intended service points are ready for connection within four years of the availability of WMECO facilities.

5. Tax liability: All customer charges will be increased appropriately to compensate WMECO for its tax liability, relating to the receipt of a contribution in aid of construction, under the IRS Tax Code revision of 1986.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

6. Payment method: All customer charges are to be paid in advance of the start of WMECO's construction.

V. Construction Moratorium:

WMECO reserves the right to curtail its construction activities during periods of bad weather, emergency restoration activities or when restricted by any regulatory bodies.

VI. Agreement:

When primary distribution facilities are to be constructed for use in a new subdivision or condominium or apartment complex, the terms of the arrangement will be detailed in a written agreement between the developer and WMECO, specifying all charges and refund conditions and detailing the work responsibilities of the parties. No work will be started until this agreement is executed.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

Appendix B – 3

Western Massachusetts Electric Company
Terms and Conditions

Line Extension Policy for Commercial and Industrial Customers

I. Applicability:

1. General

Commercial/industrial line extensions are three phase.

2. Temporary Service

Where practical, Temporary Service may be provided with the customer paying all installation and removal costs.

II. Construction Of Facilities:
III.
1. Public Way
   1A. A public way is a town or state road where WMECO has franchise rights to construct, operate and maintain facilities. When WMECO has suitable easements on private property, any customer charges will be computed as though the easement area was a public way.
   1B. Overhead Extensions
      i. WMECO will own all extensions that it constructs on public ways.
      ii. WMECO will be responsible for all maintenance of extensions that it has constructed on public ways.
      iii. All extensions on public ways will be designed according to WMECO's current construction standards.
      iv. Installation of WMECO facilities on a public way will be made by WMECO or its contractors.
      v. Removal of any WMECO facilities will made by WMECO or its contractors.
      vi. Tree trimming, relating to electric facilities within a public way will be done by WMECO, its contractors or any municipal or state agency.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

vii. Any blasting in the public way, required for the construction of electric facilities, will be done by WMECO or its contractors.

1C. Underground Extensions

i. Underground extensions are not generally offered in public way areas. When required for special purposes and WMECO agrees to provide them, the customer will make a non-refundable contribution of all additional construction costs, in excess of the standard overhead system.

2. Extension on Private Property

2A. Private property is all property not considered a public way or a proposed public way in a development approved by the appropriate local authorities.

2B. Overhead extensions

i. WMECO will own all extensions that it constructs on private property.

ii. WMECO will be responsible for all maintenance of its owned facilities on private property.

iii. All WMECO extensions on private property will be designed according to WMECO's current construction standards.

iv. Installation of WMECO facilities on private property will be made by WMECO or its contractors.

v. Removal of any WMECO facilities will made by WMECO or its contractors. Removals related to relocations requested by the property owner will be at the property owner's expense.

vi. All tree trimming on private property will be the responsibility of the property owner or its agent.

vii. Any blasting on private property, required for the construction of electric facilities, will be provided by the property owner or its agent.

2C. Underground (Direct Buried)

i. WMECO will own all extensions that it constructs on private property.

ii. WMECO will be responsible for all maintenance of its owned facilities on private property. The property owner will be responsible for restoration of all paving, lawns and shrubbery affected by repairs.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

iii. All WMECO extensions on private property will be designed according to WMECO's current construction standards.
iv. Installation of WMECO facilities on private property will be made by WMECO or its contractors.
v. Removal of any WMECO facilities will made by WMECO or its contractors. Removals related to relocations requested by the property owner will be at the property owner's expense.
vi. All tree removal on private property will be the responsibility of the property owner or its agent.
vii. Any trenching or blasting on private property, required for the construction of electric facilities, will be provided by the property owner or its agent. In addition, the property owner will be required to supply and install any conduit and concrete structures required by WMECO construction standards.

III. Customer Responsibilities:

1. Easements: The customer will be responsible to provide any easements necessary to provide access to the customer's property from WMECO facilities in the public way. The property owner will be required to provide suitable easement strips adjacent to each side of a proposed public way. No facilities will be constructed until the easements have been executed and filed in the land records.

2. Plans: The customer will be required to provide WMECO with details of the intended installation, including property lines, building locations, service entrance specifications and major electrical load information.

3. Other Documents: If the customer intends to use an existing easement area to cross the property of others with WMECO electrical facilities, the customer will be required to provide evidence that the easement permits the installation of such facilities by WMECO.

4. Code Compliance: No service entrance equipment will be connected to the WMECO system without the approval of the local inspection authorities and any other agency having jurisdiction.

5. Information and Requirements Booklet: WMECO has an *Information and Requirements* booklet which summarizes its policies and provides detailed information about metering and service entrance requirements.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

IV. Payment Required:

1. For a public way extension, WMECO will expend up to one and one-half times the annual distribution revenue that it expects from the customer. Any estimated construction costs exceeding one and one-half times WMECO's estimated annual distribution revenue will be paid for by the customer, in advance of construction. For each metered point of delivery, WMECO will also provide one span of overhead secondary service (limited to 400 ampere service entrance capacity for non-residential customers) on private property, at no charge to the customer.

2. All costs of WMECO construction shall be derived on an estimated basis and will include all labor, materials, permits, tree trimming and any required police protection or other outside services. For routine construction components, WMECO uses a standard estimated cost.

3. For all construction beyond the allowances specified in IV.A., above, the customer will be required to contribute the excess costs. The excess costs will be for such items as additional lengths, underground rather than overhead and any oversized facilities.

4. Refunds: If the customer adds additional loads or additional customers make use of a public way extension paid for by a customer, within four years of the original customer's payment, WMECO will refund to the original customer, the equivalent of one and one-half times WMECO's additional annual distribution revenue. Total refunds will not exceed the original customer's payment toward an overhead extension. Refunds are not granted for the excess costs of underground or direct buried construction. All refunds will be made only to the original customer.

5. Tax liability: All customer charges will be increased appropriately to compensate WMECO for its tax liability, relating to the receipt of a contribution in aid of construction, under the IRS Tax Code revision of 1986.

6. Payment method: All customer charges are to be paid in advance of the start of WMECO's construction.

WESTERN MASSACHUSETTS ELECTRIC COMPANY
TERMS AND CONDITIONS FOR DISTRIBUTION SERVICE

V. Construction Moratorium:

WMECO reserves the right to curtail its construction activities during periods of bad weather, emergency restoration activities or when restricted by any regulatory bodies.

VI. Agreement:

Any line extension on a public way that requires a customer payment subject to possible refund, will be covered by a written agreement that specifies the details of the payment, the time frames and the refund condition.