



**Western Massachusetts
Electric**

A Northeast Utilities Company

OCTOBER 2010

Struggling with Bills? WMECo Can Help.

Fall is here, and along with the beautiful New England foliage comes the cool nights, reminding us that winter is just around the corner. If you're struggling with bills and worried about keeping your house warm this winter,

WMECo has programs to help. Read about WMECo's discount rate, the NUStart program, the Good Neighbor Energy Fund and energy efficiency opportunities on the other side of this insert.



Financial Assistance Programs

WMECo offers a **residential discount rate** to customers whose household income does not exceed 60 percent of the estimated state median income (see table below).

Household Size	Maximum Annual Income
1	\$30,751
2	\$40,213
3	\$49,675
4	\$59,137

If you qualify for the discount rate and have a past-due balance, our **NUStart program** may be able to help. Customers who pay a budgeted amount on time each month will have a portion of their past-due balance eliminated by WMECo. After 12 months of consecutive budget payments by the customer, the entire past-due balance will be eliminated.

The Good Neighbor Energy Fund may be available to households who do not qualify for state or federal assistance, but still need help. Visit wmeco.com or magoodneighbor.org for more information.

Insulation, caulking, and other steps are important to keeping your bills down. Find out how WMECo can help you become more energy efficient through **Mass Save** at 800.666.3303.



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