

Questions ?

**energy efficiency tips**



With today's challenging economy, everyone is looking for ways to save. An easy way to consume less energy is to unplug all appliances—like TVs, phone chargers, computers, even toasters—when not in use. You can also plug these appliances into power strips and switch off when not in use—just be sure you don't overload the power strip. For more no-cost money-saving tips, log on to [www.wmeco.com](http://www.wmeco.com).



**Western Massachusetts Electric**

The Northeast Utilities System

**Delivering the Energy of Western Massachusetts**

IF YOU HAVE A QUESTION ABOUT YOUR BILL, PLEASE CALL 1-800-286-2000 (781-4300 within the Springfield calling area). OR, WRITE TO:  
ROBERT G. JOHNSTON,  
CUSTOMER SERVICES,  
NORTHEAST UTILITIES,  
P.O. BOX 270,  
HARTFORD, CT 06141-0270.

Pay your WMECO bill online, anytime—free at [wmeco.com](http://wmeco.com). Or use our easy direct debit system! Call to enroll today!

**WHERE YOUR MONEY GOES**

ALL WMECO CUSTOMERS PAY A DELIVERY RATE, COVERING THE COSTS ASSOCIATED WITH OUR DISTRIBUTION OF ELECTRICITY. THIS RATE HAS INCREASED SLIGHTLY, DUE TO RISING COSTS ASSOCIATED WITH INVESTMENTS IN OUR TRANSMISSION AND DISTRIBUTION INFRASTRUCTURE TO IMPROVE RELIABILITY. CUSTOMERS WHO PURCHASE THEIR GENERATION

**ConsumerNews**  
WMECO

THROUGH WMECO ALSO PAY A SUPPLY RATE, WHICH IS THE COST OF POWER THAT WE PROCURE IN THE OPEN MARKET ON BEHALF OF OUR CUSTOMERS. SUPPLY RATES HAVE DECREASED AS A RESULT OF LOWER FUEL PRICES AT THE TIME WE BID FOR POWER.



## WMECO'S role in delivering energy

Massachusetts electric utilities are deregulated—meaning WMECO and other investor-owned utilities purchase energy supply on behalf of our customers. Because of this, your bill reflects two main components: delivery and supply. Delivery rates are effective through 2009. Supply rates for residential and small commercial and industrial customers are effective through June, while supply rates for medium and large commercial and industrial customers are effective through March.

### **For residential customers on Rate 1 service,**

Supply rate per kWh = 11.805¢  
 Delivery rate per kWh = 6.792¢  
 Total per kWh = **18.597¢**

### **For small commercial and industrial customers on Rate G0 service,**

Supply rate per kWh = 12.074¢  
 Delivery rate per kWh = 6.429¢  
 Total per kWh = **18.503¢**

### **For medium commercial and industrial customers on Rate G2 service,**

Supply rate per kWh = 10.205¢  
 Delivery rate per kWh = 4.865¢  
 Total per kWh = **15.070¢**

### **For large commercial and industrial customers on Rate T2 service,**

Supply rate per kWh = 10.205¢  
 Delivery rate per kWh = 3.933¢  
 Total per kWh = **14.138¢**

**Note:** The supply rates shown above apply to Basic/Default Service customers who rely on WMECO to secure their energy supply. If you purchase energy from a competitive supplier, the supply rate on your bill may be different.



## CommunityConnections

Through a \$1,000 grant, WMECO is helping to fund an environmental lecture series that runs through April in the Connecticut River Valley entitled, “*Green for Green: Exceptional Environmental Entrepreneurs.*” Presented by The Valley Environmental Education Collaborative, the series touches on topics from challenges in a changing rural economy, to sustainability and innovation and more. This is WMECO’s third year of sponsorship for the lecture series. To learn more, call Jennifer Lapis at (413) 253-8303.

### **Be mindful of electrical safety this winter season**

**safety  
first!**

A deadly hazard on the rise—that is even more common during the winter months—is carbon monoxide poisoning. Whether it’s trying to save money on an electric bill or heating a home during a power outage, some ways of staying warm can be dangerous—and deadly! NEVER run a generator, barbeque grill, portable patio warmer or other outside-use only heating system indoors. For more safety tips, log on to [www.wmeco.com](http://www.wmeco.com).