



Are You Looking for Ways to Reduce Your Bill?

You can make your home more energy efficient by making a few simple changes, like switching to CFL bulbs in your light fixtures, unplugging electronics that are not in use and installing a programmable thermostat.

Western Mass Saves, a free online service we provide for our customers, can give you personalized, energy-saving recommendations and reward you based on how much you save. Visit WesternMassSaves.com to sign up.

Find a complete listing of energy efficiency programs offered by WMECo, as well as no- or low-cost tips to reduce your use at wmecho.com.

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Understanding Your Bill

As our valued customer, we want to help you understand what you're paying for when you receive your electric bill every month.

Your bill is composed of two parts: Delivery Services and Supplier Services. Delivery Services charges cover operation and maintenance costs, equipment costs, state-mandated energy efficiency program costs, and the cost of providing low-income WMECo customers with a discounted delivery rate. The Supplier Services charge covers the cost of procuring electricity for you.



Supplier Services

If you are a customer who purchases electricity from a competitive supplier, you will see that rate in the Supplier Services portion of your bill.

Under Massachusetts law, WMECo is required to procure energy supply, known as Basic Service, for customers who do not purchase service through a competitive supplier. If you have elected to have WMECo purchase the supply for you, you will see the Basic Service rate charge on your bill. Please note that WMECo does not make any money on the Basic Service rate, it is strictly a pass through charge.

Basic Service is bid twice a year for residential and small commercial and industrial customers and four times a year for medium and large commercial customers.



The Revenue Decoupling Mechanism

Beginning this month, you will see a new line item entitled Revenue Decoupling Mechanism (RDM) in the Delivery portion of your bill. Revenue decoupling breaks the dependence of revenue on sales and encourages utilities to aggressively promote energy efficiency programs.

Previously, utilities received revenue based on sales volume. WMECo is now required to balance the actual distribution revenue received with the revenue level set in the company's 2010 rate case. Should WMECo receive more revenue than the set amount, the RDM appears as a credit, and should the Company receive less than that amount, the RDM will be a charge.

Last year WMECo received more in revenues than allowed by the rate case, so there will be a credit on your monthly bill for the remainder of 2012.

RATE R1		
Delivery Services Detail	373.50KWH	x \$0.013250
Transmission Chrg	100.50KWH	x \$0.013700
Transmission Chrg	373.50KWH	x \$0.029730
Customer Chrg	100.50KWH	x \$0.029610
Energy Chrg	373.50KWH	x \$0.020880
Res Assist Adj Clause	100.50KWH	x \$0.003030
Pension/PPDP Adj Mechn PPAM	373.50KWH	x \$0.001910
Net metering recovery surcharge	100.50KWH	x \$0.003490
Solar Program Cost Adjustment	373.50KWH	x \$0.000790
Transition Chrg	100.50KWH	x \$0.000270
Energy Conservation Chrg	100.50KWH	x \$0.000370
Energy Efficiency Program Chrg	373.50KWH	x \$0.000250
Renewable Energy Chrg	474.00KWH	x \$0.007820
Renewable Energy Chrg	474.00KWH	x \$0.003190
Renewable Energy Chrg	474.00KWH	x \$0.006500
Total Delivery Services		\$37.8
Supplier Services Detail	474.00KWH	x \$0.076470
Generation Svc Chrg**		
Total Supplier Services		

Service Account Messages
Because the billing period spans a change in the rates, your usage has been calcul on the old rate and partly on the new rate.