

Who owns what?

When electric lines get taken down by fallen trees or harsh weather, we make every effort to quickly and safely restore power to your home by repairing damage to our system.

WMECo is responsible for repairing electric equipment leading to homes, including the service wire and connectors. However, **homeowners are responsible** for repairs to customer-owned service equipment attached to a residence, including weatherheads, conduits, service entrance conductors and the meter box.

Customers are not responsible for damage to the meter.

Any damage to customer-owned equipment must be repaired by a licensed electrician before we can reconnect power lines to your home. You should contact a properly licensed and insured electrical contractor to perform the necessary repairs in order to expedite service restoration after a damaging storm.

(see illustration on reverse side)



**Western Massachusetts
Electric**

A Northeast Utilities Company

Overhead Service Entrance Facilities

Approved connectors furnished, installed by **WMECo** except as allowed for in the **Residential Cut and Reconnect Policy**

