

NOVEMBER 2013

An Important Message from the Department of Public Utilities Regarding the Release of Customer Information

In order to expand the range of competitive options available to electricity consumers in Massachusetts, the Department of Public Utilities (DPU) requires each electric distribution company to compile a Customer Information List. WMECo makes this List available to competitive suppliers licensed by the DPU. Competitive suppliers may use the information included on the List for electricity marketing purposes only.

Information on the list

The Customer Information List includes the name on your electric account (corporate name, where applicable), your mailing and service addresses, monthly meter reading date, and rate class. In addition, your monthly kilowatt-hour usage (and demand, where applicable) for the previous twelve months at your current location is included. WMECo will update this list on a quarterly basis. By having your account information included on the List, you are improving the ability of competitive suppliers to offer you electricity related products and services. These products and services may provide savings, as well as other benefits that may be of interest. If you do not want your information included on the List, contact WMECo at the telephone number below. WMECo will remove your information from all subsequent lists. If you decide at a later date that you want your account information included on the List, you can contact WMECo using the information below.

Please include your name, account number, address and phone number in all correspondence.

Phone (toll-free): 888-783-6608

*If you have already contacted us to remove your information,
there is no need to do so again.*

SEE IT REPORT IT

Your community needs your help.

If you happen to see a street light, traffic light, fire alarm box or any other electrical equipment in your neighborhood that looks like it has been damaged, or has exposed wires, please report it to Western Massachusetts Electric at **877-659-6326**.



Damage to electrical equipment located on sidewalks or streets can be caused by motor vehicle accidents and construction equipment. Incidents like this don't always get reported, so your help is needed in maintaining the safety of your neighborhood. Your information will be held in the strictest of confidence.



For more information about electric safety, visit **www.wmeco.com**.



**Western Massachusetts
Electric**

A Northeast Utilities Company