



Northeast Utilities System

107 Selden Street, Berlin, CT 06037
Northeast Utilities Service Company
P.O. Box 270
Hartford, CT 06141-0270
(860) 665-5000

MDATA Online – EPO Energy Profiler Online ~ Service Agreement

WMECO/CL&P will provide interval meter data via an access-protected web site. At least one interval-recording meter is required per account. WMECO, CL&P, and any third party contracted by WMECO or CL&P will not disclose any customer-confidential information - including customer name and address, metering, billing and pricing, power usage, business activities, and other customer information - without prior consent from the customer. WMECO or CL&P may, at our discretion, cancel this agreement and return the unused pro-rated portion of fees received. Upon receipt of the completed Service Agreement, data will be provided within 2 business days. Additional time may be needed for large requests.

The MDATA/EPO Service is not intended for billing comparison purposes. If you would like assistance understanding how this data compares to your bill, please contact Meter Operations Support at 1-860-665-5539.

Service Options – select one:

One-Time request, \$50 per account number

All interval data available at the time of the request will be provided online. Data will not be updated. The user id and password will expire 30 days after the start of the service.

Annual subscription, \$300 per account number per year

All interval data available at the time of the request will be provided online. For phone-accessed meters, data will be updated daily. Data may be delayed due to meter or communication difficulties. The subscription automatically renews each year.

****CL&P accounts are subject to a 1% sales tax charge per account which will be added to the fee. If exempt from sales tax, a copy of the Sales & Use Tax Resale Certificate or CT Tax Exempt Certificate must accompany Service Agreement.****

Customer Information and Authorization:

The utility customer's dated signature, email address, and phone number must be provided on this service agreement before any data will be released. Authorization from an agent on behalf of the utility customer will NOT be accepted. **This Service Agreement must be received by the Utility within three (3) months of the date signed by the customer to be valid.**

Contact Name (Please print) _____

Customer's Name & Title (Please print) _____

Email Address (Please print) _____ Phone Number _____

Customer's Signature (Please print) _____ Date signed by customer _____

***For customers requesting data please complete billing information below*

Utility Customer Account Number(s) BA & SA

1. BA	SA	6.BA	SA
2. BA	SA	7.BA	SA
3. BA	SA	8.BA	SA
4. BA	SA	9.BA	SA
5. BA	SA	10.BA	SA

*** Please attach account numbers or include electronic list if requesting more than 10 accounts*

Requestor & Billing Information:

The service period begins the first business day after email notification of the availability of the MDATA/EPO service. The Utility customer cannot be billed for a third party request.

Requestor/Billing Company (Please print) _____

Requestor/Billing Name (Please print) _____

Phone Number _____ Email Address (Please print) _____

Billing Address _____ P.O. Number (optional) _____

Requestor/Billing Signature _____ Dated Signed by Requestor/Billing Co. _____

***** RETURN COMPLETED AGREEMENT TO NU METER OPERATIONS SUPPORT *****

By fax 860-665-2069, by pdf to meteroperations@nu.com

Revised: 07/30/2009