



**Connecticut
Light & Power**

The Northeast Utilities System



The United Illuminating Company



**Southern
Connecticut
Gas**
Service First!



The Northeast Utilities System

Connecticut's Energy Efficiency Programs are funded by a Charge on Customer energy bills.
The Programs are designed to help customers manage their energy usage and cost.

In-Home Energy Efficiency Programs

Overview

Energy efficiency is widely recognized as a key component of our nation's efforts to meet current and future energy needs. It is the easiest, most cost-effective way to save consumers money, strengthen New England's energy supply and reduce pollution.

Connecticut leading the way

Connecticut's status as a national energy efficiency leader is due largely to the programs supported by the Connecticut Energy Efficiency Fund (CEEF). Since CEEF was created in 1998, its programs have reduced electricity use in the state by an amount equal to the capacity of a 558-megawatt power plant. That's enough to power over 500,000 average homes for a full year.

Besides improving efficiency, CEEF programs also help consumers reduce their energy bills. Energy efficiency measures installed through CEEF-supported residential programs in 2008 are projected to save customers \$191.5 million over the life of those measures. And they offset an estimated 203,000 tons of major pollutants and greenhouse gas emissions from electric power plants last year.

Saving households money

Connecticut has been an energy efficiency leader for more than 20 years. Even before CEEF's creation, Connecticut Light and Power (CL&P) and United Illuminating (UI) were offering weatherization and electric supply management programs to their customers. The two electric companies and natural gas utilities that represent CEEF believe in and support the Fund's mission to:

- 1) Advance the efficient use of energy
- 2) Reduce air pollution and negative environmental impacts
- 3) Promote economic development and energy security

CEEF's broad portfolio of energy efficiency programs covers residential, business and municipal customers. The programs are jointly administered by CL&P, UI and the state's natural gas utilities including Connecticut Natural Gas, Southern Connecticut Gas and Yankee Gas Services. CEEF programs are funded by a small charge on customer utility bills.

The Fund's in-home efficiency programs for owners and renters save average households about \$200 annually on their electric bills, depending on what heating and cooling systems are used. The services are provided at low or no cost to state residents. Customers who take additional steps – e.g., replacing old appliances and upgrading heating and cooling systems – enjoy even greater savings.

A program for everyone

After an owner or renter schedules an appointment, trained technicians visit the household and conduct a comprehensive energy assessment. After consulting with the residents about their findings, trained technicians make in-home improvements valued at up to \$700. The technicians:

- ✓ Locate and seal drafty windows and doors as well as cracks and leaks throughout the residence
- ✓ Evaluate wall and attic insulation and analyze appliances
- ✓ Provide and install energy-saving compact fluorescent light bulbs
- ✓ Discuss and leave information about money-saving tips to stay energy efficient year-round
- ✓ Discuss and install hot water-saving, low-flow shower heads and faucet aerators

CEEF's in-home efficiency programs include:

Home Energy Solutions (HES), which is available to all Connecticut residents, regardless of income. Specialists perform an energy assessment, make needed improvements and provide valuable information about money-saving rebates and resources for additional upgrades. There is a one-time fee of \$75 for this program.

WRAP (Weatherization Residential Assistance Partnership for CL&P customers) and **UI Helps** (for UI customers) are free to limited-income renters or owners who are at or below 60% of the state's median income levels. Technicians perform a thorough assessment, make valuable improvements and, in some cases, install appliance upgrades.

Additional information is available through these resources:

- **Connecticut Energy Information:**
 - Website: www.ctenergyinfo.com
 - Phone (toll free): 1-877-WISE USE (1-877-947-3873)
- **Connecticut Utility Company Websites:**
 - Connecticut Light and Power (www.cl-p.com)
 - United Illuminating (www.uinet.com)
 - Yankee Gas Services (www.yankeegas.com)
 - Southern Connecticut Gas (www.soconngas.com)
 - Connecticut Natural Gas (www.cngcorp.com)

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