

CL&P



& You



**Connecticut
Light & Power**

The Northeast Utilities System

important information for our valued customers

Electrical Safety

A century ago electricity was considered a luxury. Today, living without it is unthinkable. Electrical energy makes our lives comfortable, safe and provides convenience. We pretty much take it for granted. But we can't forget: electricity is also a powerful force that demands responsible use.

CL&P, along with the Consumer Product Safety Commission (CPSC), reminds consumers to follow safety precautions while keeping their homes warm this winter.

The two hazards of highest concern are fires and carbon monoxide poisoning caused by heating systems, ranges/ovens and water heaters. The CPSC recommends that consumers have a professional inspection of all fuel-burning heating systems.

As temperatures drop, fires involving heating equipment are expected to rise. According to a National Fire Prevention Association report, heating equipment was involved in an estimated 62,000 home structure fires and 670 deaths in 2005.

Safety tips:

- Replace or repair loose or frayed cords on all electrical devices.
- Avoid running extension cords across doorways or under carpets. Use extension cords only on a temporary basis.
- If outlets or switches feel warm, shut off the circuit and have the electrical system checked by a licensed electrician.
- Consider plugging only one high-wattage appliance into each receptacle outlet at a time. Don't overload outlets.
- Play it safe with a three-pronged plug. The extra prong that grounds electricity protects your equipment and you.



Leading With Energy

In January, The Connecticut Light and Power Company and The United Illuminating Company delivered to the Connecticut Energy Advisory Board an Integrated Resource Plan. The plan will help regulators and elected officials make informed decisions to address the many challenges in Connecticut's energy future. The plan outlines recommendations for a more stable, environmentally sound energy future and provides meaningful direction to the process of providing Connecticut with safe, affordable and reliable electricity.

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This year, CL&P is once again proud to be a sponsor of the Connecticut Science Fair. Celebrating its 60th year, the fair will be held March 11–15 at Quinnipiac University. More than 600 students in grades 7 through 12 are expected to exhibit their research and engineering projects, and winners receive an all-expense paid trip to the International Science and Engineering Fair. For more information, visit www.ctsciencefair.org.

Four Easy Ways To Pay Your CL&P Bill

- 1. Pay electronically.** Just go to cl-p.com to see the secure bill-paying options available to you. Most are free; however, there is a fee for credit card payments. You can pay your CL&P bill online and other bills too, through our e-Bill partner, CheckFree. For more information, go to mycheckfree.com or to the e-Bills section of cl-p.com.
- 2. Mail us your check,** with the bottom portion of your bill, in the envelope provided.
- 3. Pay by cash or money order.** Look for signs at Western Union locations throughout Connecticut that read, "CL&P Payments Accepted Here."
- 4. Pay by phone.** Just call 888.783.6618.



Who Knew?

Through programs sponsored by the Connecticut Energy Efficiency Fund and administered by CL&P, we helped our customers save over three billion lifetime kilowatt hours in 2007. What does that mean for Connecticut? Efficient use of electricity slows down the need to build more power plants and results in fewer toxins emitted into our atmosphere. The electricity we saved is the equivalent of over 771,000 tons of coal not burned or about 1.6 million tons of carbon dioxide (a global warming gas) emission avoided.

In 2007:

- Over 1,200 Connecticut small businesses participated in CL&P's Small Business Energy Advantage program and saved electricity by installing energy-efficient lighting, motors, HVAC systems, and more.
- Over 11,000 income-eligible households received free weatherization services through the WRAP program.
- Over 700 ENERGY STAR® Homes were completed. CL&P worked with customers building new homes to help them make smart, energy-efficient choices.



www.CTEnergyInfo.com

Connecticut's Energy Efficiency Fund programs are funded by the Conservation Charge on customer electric bills.

SAFETY FIRST

Exhaust from a portable generator contains carbon monoxide. Never use a generator indoors or in enclosed spaces, such as garages, basements or porches. Always run the generator outdoors as far from the house as possible, and away from doors, windows and air-intake vents. If you buy a generator, you may need a town permit or official inspection for it. Also, make sure a licensed electrician installs it. Proper installation will prevent a house fire and avoid electricity feeding back into our lines, which endangers the lives of workers making repairs.



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Receive and pay your CL&P bill online, anytime at www.cl-p.com. Question about your CL&P bill? Call us at 800.286.2000 (860.947.2000 in the Hartford and Meriden calling areas).

Energy for a Changing World™

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