

CL&amp;P



&amp; You



**Connecticut  
Light & Power**

The Northeast Utilities System

important information for our valued customers

## Save Energy

Keeping your home weather-tight and using energy-efficient lighting and appliances are effective ways to save energy and money all year. With support from the Connecticut Energy Efficiency Fund\*, low-cost or no-cost programs are available right now to help you save energy and money, no matter how you heat your home.

Saving has never been easier. Let energy experts:

- Find and professionally seal drafts, cracks and leaks throughout your home and ductwork.
- Provide and install energy-saving compact fluorescent lightbulbs.
- Analyze your insulation and appliances and tell you about rebates and upgrades.
- Talk to you about ways to save and leave you with tips and information for staying efficient throughout the year.

Start saving before the leaves start to fall. Call 877.WISE.USE (877.947.3873) toll-free to find out which program is best for you, or visit [www.cl-p.com/home/saveenergy](http://www.cl-p.com/home/saveenergy).

### Surge Protection

Electrical surges caused by lightning, power outages and other events beyond your control can have expensive and dangerous consequences. To protect major appliances and other electrical devices inside your home, choose HomeGuard® Surge Protection. It includes a special suppressor that only CL&P can install at your electric meter and a 15-year manufacturer's warranty. Call us at 888.562.0067 to learn more.



\* Connecticut's Energy Efficiency Programs are funded by a charge on customer energy bills. The Programs are designed to help customers manage their energy usage and cost.

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## SAFETY FIRST

If you're a contractor working outdoors, remember to look up before you move heavy equipment. A spotter helps you stay clear of overhead lines. Keep scaffolding and ladders away from wires, and be aware of hazards when you guide a load. Make sure to "Call Before You Dig" at 800.922.4455.

Signs tacked to utility poles are dangerous and illegal in Connecticut. Staples and nails used to hang them can injure lineworkers and damage equipment. Please don't post signs on utility poles to advertise tag sales or other neighborhood activities.

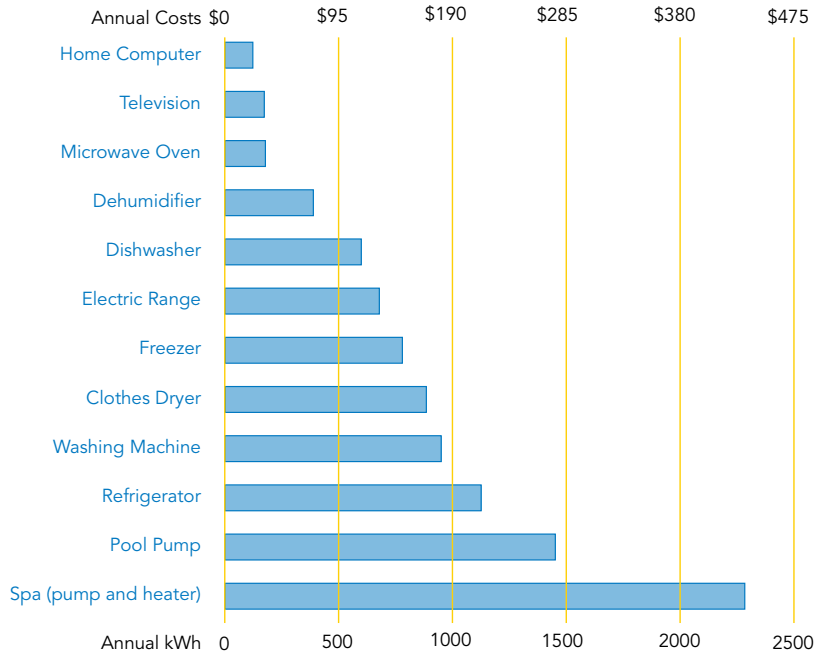
## Keeping the power on

Summer's hot, humid days usually create the highest demand for electricity, and we're working hard to handle that demand.

We maintain the electrical system to operate reliably year-round. Despite our best efforts, summer storms with wind and lightning can sometimes cause outages. We're prepared to respond to outages 24 hours a day when you call us at 800.286.2000 (860.947.2000 in Hartford/Meriden).

## How much electricity do appliances use?

This chart shows how much energy typical appliances use per year and corresponding costs, based on an average residential rate of 18.7 cents per kilowatt-hour (kWh). For example, a refrigerator uses about six times the electricity the average TV uses. Annual costs vary among households.



## Who Knew?

### CL&P Off-Road Vehicles Help the Environment

There are thousands of miles of electrical lines in our system that we inspect and maintain every year to make sure that they are in good working order. CL&P uses a wide range of vehicles to do this work, including the familiar yellow trucks. We also have a small fleet of off-road vehicles with soft tires or treads that allow crews to access environmentally sensitive areas for maintenance and inspections. Using light-duty, off-road vehicles such as all-terrain vehicles (ATVs) helps preserve the environment, saves fuel and reduces costs. All utility vehicles are identified by company logos, and employees are trained in safety and environmental requirements.



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Energy for a Changing World™

Receive and pay your CL&P bill online, anytime at [www.cl-p.com](http://www.cl-p.com).  
Question about your CL&P bill? Call us at 800.286.2000  
(860.947.2000 in Hartford/Meriden).

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