

CL&P



& You



**Connecticut
Light & Power**

The Northeast Utilities System

important information for our valued customers

Electrical Safety

Supporting Clean Energy

CT Clean Energy Options is a program that supports clean, renewable energy produced from natural means such as wind, water and other sources. By selecting a clean energy option from one of the two companies listed below, you are supporting the development of renewable energy. More than 21,000 Connecticut homes are currently enrolled and support clean energy. Visit:

Community Energy Inc.
866.WIND.123
www.newwindenergy.com

Sterling Planet
877.457.2306
www.sterlingplanet.com

CL&P wants you to be safe indoors and outdoors while you continue to enjoy the benefits of electricity. Please, never get close to power lines. Read these life-saving tips:

Ladders: Position ladders away from power lines. Keep this in mind when painting, installing siding or cleaning gutters. Even a wooden ladder can conduct electricity.

Wires: If you come across downed wires, treat them as live and stay away! Call CL&P at 800.286.2000 (860.947.2000 in Hartford/Meriden). If you are in a vehicle and wires are on or near it, stay in your vehicle and tell others not to touch it. Ask someone to call 911 or CL&P.

Electric wires may be concealed in the trees or shrubs you want to trim. Before you do any tree work, inspect the area carefully to make sure that it's clear of wires.

Climbing: Don't let children climb utility poles, towers, pad-mounted transformers (metal cabinets on concrete platforms), or trees near power lines. Call CL&P if your pet gets stranded on a pole or if a child's ball or toy goes into a substation.

Generators: If you buy a generator, make sure it is installed properly to prevent a house fire and to avoid electricity feeding back into our lines. Generator exhaust is deadly, so it's important that the unit be vented outside. Always have a licensed electrician install the generator. Keep in mind that you may need a town permit or an official inspection.

Digging: Underground wires are a hidden danger. Never dig around your home or business without checking for underground wiring or cable. Contact "Call Before You Dig" at 800.922.4455 at least two full working days before digging. It's the law.



continued ▶

**2009 CT Trails Day
June 6 & 7**

"Take in the Outdoors" and experience Connecticut Trails Day. A variety of fun activities are held throughout the state and range from hiking and biking to paddling, horseback riding, trail maintenance, orienteering and letterboxing. For a listing of events near you or to get involved, visit www.ctwoodlands.org.

About Pools

Be sure all electrical equipment for your swimming pool is grounded properly. A ground fault interrupter should be installed on your pool's electrical equipment. If a fault occurs in the equipment, the interrupter will instantly cut the power, preventing a serious electric shock. Do not have any plug-in appliances near the pool.

Energy-saving tip: Install timers on pool and spa pumps. Run pumps at night, when energy demand is low.

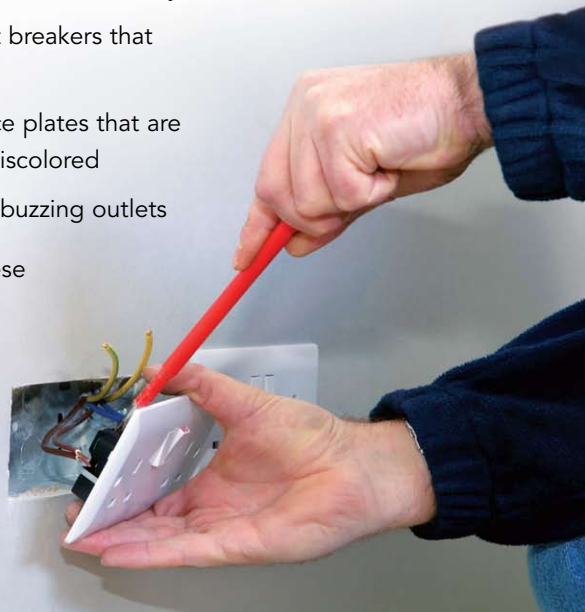
Home Safety Check

Today's progressive digital world can tax the electrical systems of some older homes. During May – National Electrical Safety Month – do an electrical safety audit of your home.

Warning signs to look for include:

- ✓ Lights that flicker or dim momentarily
- ✓ Blown fuses or circuit breakers that trip frequently
- ✓ Outlet and switch face plates that are hot to the touch or discolored
- ✓ Crackling, sizzling or buzzing outlets

If your home has any of these indicators, you should have a qualified licensed electrical inspector, electrician or electrical contractor perform an inspection.



SAFETY FIRST

On the job and at home, it's important to know how to be safe around power lines. This means keeping everything you are handling at least 10 feet away from all overhead power lines. For more safety tips, visit www.cl-p.com.

Emergency Responders and Contractors: Your Safety On The Line

Visit our Web site, www.cl-p.com, to view our electrical hazard safety awareness video. This 16-minute film has already been distributed to emergency responders and contractors throughout the state. If you wish, you may also place an order online for a DVD in English or Spanish.

Who Knew?

CL&P's electrical distribution system has 16,945 miles of overhead power lines, 6,139 miles of underground lines, over 260,000 transformers and 729,055 poles in 149 cities and towns in Connecticut. That's how we bring Energy for a Changing World to your neighborhood. Please be careful around our power lines.



**Connecticut
Light & Power**

The Northeast Utilities System

Receive and pay your CL&P bill online, anytime at www.cl-p.com. Question about your CL&P bill? Call us at 800.286.2000 (860.947.2000 in Hartford/Meriden).

Energy for a Changing World™

© 2009 Northeast Utilities Service Company
This insert is paid for by CL&P customers and NU shareholders. CD0509