

CL&amp;P



&amp; You



**Connecticut  
Light & Power**

The Northeast Utilities System

important information for our valued customers

## Electrical Safety

CL&P wants you to be safe indoors and outdoors while you continue to enjoy the benefits of electricity. Please, don't even get close to power lines. Read these life-saving tips:

**Ladders:** Position ladders away from power lines. Keep this in mind when painting, siding or cleaning gutters. Even a wooden ladder can conduct electricity.

**Wires:** If you come across downed wires, treat them as live and stay away! Call CL&P at 800.286.2000 (860.947.2000 in Hartford/Meriden). If you are in a vehicle and wires are on or near it, stay in your vehicle and tell others not to touch it. Ask someone to call 911 or CL&P.

Electric wires may be concealed in the trees or shrubs you want to trim. Before you do any tree work, inspect the area carefully to make sure that it's clear of wires.

**Climbing:** Don't let children climb utility poles, towers, pad-mounted transformers (metal cabinets on concrete platforms), or trees near power lines. Call CL&P if your pet gets stranded on a pole or if a child's ball or toy goes into a substation.

**Generators:** If you buy a generator, make sure it is installed properly to prevent a house fire and to avoid electricity feeding back into our lines. Generator exhaust is deadly, so it's important that the unit be vented outside. Always have a licensed electrician install the generator. Keep in mind that you may need a town permit or an official inspection.

**Digging:** Underground wires are a hidden danger. Never dig around your home or business without checking for underground wiring or cable. Contact "Call Before You Dig" at 800.922.4455 at least two full working days before digging. It's the law.

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### Supporting Clean Energy

CT Clean Energy Options is a program that supports clean, renewable energy produced from natural means such as wind, water and other sources. By selecting a clean energy option from one of the two companies listed below, you are supporting the development of renewable energy. More than 17,000 Connecticut homes are currently enrolled and support clean energy. Visit:

Community Energy Inc.  
866.WIND.123  
[www.newwindenergy.com](http://www.newwindenergy.com)

Sterling Planet  
877.457.2306  
[www.sterlingplanet.com](http://www.sterlingplanet.com)





Locally and nationally, the arts mean business, so our employees are proud to support the Greater Hartford Arts Council's United Arts Campaign. Throughout May and June, our employees are involved in a number of fund-raising activities for the Arts Council. In 2007, they raised more than \$50,000. These funds help more than 150 arts and heritage organizations serving 34 towns in the Greater Hartford region keep music, dance, theater, photography, puppetry, museums, ethnic festivals, symphony and jazz performances alive and thriving. For more information, visit [LetsGoArts.org](http://LetsGoArts.org).

## Middletown-Norwalk Transmission Project ahead of schedule

Construction of the 69-mile Middletown-Norwalk transmission line is about 75 percent complete, and we are ahead of schedule for the remaining installation of high-voltage lines. In April, the Beseck Switching Station and a portion of the overhead line that runs through Durham, Haddam, Meriden, Middlefield and Middletown were energized.

This project will improve long-term reliability throughout New England and bring more electricity into southwest Connecticut. Work began in April 2006 to strengthen the power grid. We'd like to thank our customers for being patient as construction progresses. Middletown-Norwalk is an important step toward meeting your growing demand for electricity.



middletown | norwalk

For the latest construction information on the project, call our toll-free hotline at 866.MID.NORW (866.643.6679) or visit [www.middletown-norwalk.com](http://www.middletown-norwalk.com).

## New pricing options on the way

Starting July 2008, variable peak pricing will be offered. Under this program, customers receiving service on a time-of-use rate will have the option of obtaining generation service that is priced on a daily basis, during peak hours.

### SAFETY FIRST

On the job and at home, it's important to know how to be safe around power lines. This means keeping everything you are handling at least 10 feet away from all overhead power lines. It's not only an important safety rule, it's the law. For more safety tips, visit [cl-p.com](http://cl-p.com).

## Who Knew?

CL&P's electrical distribution system has 16,944 miles of overhead power lines, 5,913 miles of underground lines, 280,789 transformers and 712,885 poles in 149 cities and towns in Connecticut. That's how we bring Energy for a Changing World to your neighborhood. Please be careful around our power lines.



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Receive and pay your CL&P bill online, anytime at [www.cl-p.com](http://www.cl-p.com). Question about your CL&P bill? Call us at 800.286.2000 (860.947.2000 in Hartford/Meriden).

**Energy for a Changing World™**

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