

CL&P

& You



**Connecticut
Light & Power**

The Northeast Utilities System

important information for our valued customers

Preparing For Summer

Surge Protection

Electrical surges caused by lightning, power outages and other events beyond your control can have expensive and dangerous consequences. To protect major appliances and other electrical devices inside your home, choose HomeGuard® Surge Protection. It includes a special suppressor that only CL&P can install at your electric meter and a 15-year manufacturer's warranty. Call us at 888.562.0067 to learn more.

Summer's hot, humid days can create the year's highest demand for electricity, and we're working hard to handle that demand.

We maintain CL&P's electrical system to operate reliably year-round. Despite our best efforts, summer storms with wind and lightning can sometimes cause outages. We're prepared to respond to outages 24 hours a day when you call us at 800.286.2000 (860.947.2000 in Hartford/Meriden).

Improving electric reliability

Everyone benefits from having a safe, reliable power grid. To be ready for peak summer loads, we're maintaining critical equipment and replacing older equipment that is approaching the end of its useful life. We're trimming trees and checking power line connections with special infrared equipment, too.

By balancing the needs of local communities with the region's energy needs, we're also building the right solutions at the right time. CL&P's construction projects are part of the most dramatic reliability improvements in New England's transmission infrastructure in 25 years. In the first year of operation of the 345-kilovolt Bethel-Norwalk transmission line, we reduced congestion charges by \$150 million – creating reliability and cost benefits for customers. There are more customer benefits to come as we are ahead of schedule for the construction of the 69-mile Middletown-Norwalk transmission line and on schedule for the Glenbrook Cables project between Norwalk and Stamford and the 11-mile Long Island Replacement Cable under Long Island Sound.

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Helping College Students Connect with Regional Employers

InternHere.com is an internship program that makes it easy for students to find great internships in Connecticut and Massachusetts and for employers to find reliable and qualified candidates. The internship program was started as an initiative of the Northeast Utilities-facilitated Hartford-Springfield Economic Partnership. Several thousand students from across the country have posted their internship interests on the site, while more than 800 corporations in the region have posted available internships.

New pricing options on the way

Starting July 2008, variable peak pricing will be offered. Under this program, customers receiving service on a time-of-use rate will have the opportunity to purchase service from CL&P under which the peak price for generation service will change daily based on market prices. For more information, contact us at 800.286.2000 (860.947.2000 in Hartford/Meriden), or visit www.cl-p.com/vpp.

Tips to help you save energy

- ▶ Clean air-conditioner coils and air filters regularly
- ▶ Keep your air conditioner thermostat at the highest comfortable setting; we recommend 78-80 degrees, if your health permits
- ▶ Wash only full loads of clothes and dishes
- ▶ Reduce the temperature setting on your water heater to no more than 110 degrees and take showers instead of baths to reduce hot water use



SAFETY FIRST

Signs tacked to utility poles are dangerous. Staples and nails used to hang them can injure lineworkers and damage equipment. Please don't post signs to advertise tag sales or other neighborhood activities on poles. Besides, it's against the law in Connecticut and you could be fined.

Who Knew?

Connecticut Energy Efficiency Fund activities help protect the environment. The lifetime savings resulting from the 2007 programs is 4.3 billion kilowatt-hours. This is equivalent to powering 528,000 homes by electricity for one year or saving \$777 million in electric energy costs.



Connecticut's Energy Efficiency Programs are funded by the Conservation Charge on customer electric bills.



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Receive and pay your CL&P bill online, anytime at www.cl-p.com. Question about your CL&P bill? Call us at 800.286.2000 (860.947.2000 in Hartford/Meriden).

Energy for a Changing World™

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